



# Special Projects and Repairs

It's clear we don't just do floors.

**Call in the experts the next time you need repairs taken care of and you want it done right the first time!**

## Benefits of Using the Inside Edge Special Projects/Repairs Services:

- Reduce risk/exposure
- Minimize safety hazards
- Maximize material overages

## What We Offer

- Dedicated team experienced with treating any type of repair (ranging from \$350 — \$2500)
- Coordinated, expedient response from one single point of contact
- Complimentary “Quick Look” analysis
- 5 Day Turn-around Commitment
- Broad range of flooring/facility expertise
- Re-purposing of material remnants
- A 1 Year Warranty on our workmanship

## Broad Range of Repairs Classifications

### Tripping Hazards

- Transitions strips coming unglued
- Carpet tile peaking
- Broadloom unraveling

### Sub-floor Issues/Structural Concerns

- Concrete sub-floor sunk

### Cracked or Damaged VCT

- Cracked ceramic tile
- Contraction or expansion in tile due to weather

### Stained or Ugly

- Repair dirty, worn or unappealing flooring areas
- Vestibules (walk-off material)
- Entry carpet tile



# SPECIAL PROJECTS AND REPAIRS

## Steps in our Process...

We use a simple and straight forward process:

- ① **Site Visit** - An experienced Inside Edge Service Provider will assess the situation

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- ② **Quote** - The Special Projects/Repairs team will provide a “quick quote” for the needed repairs.\*

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- ③ **Scheduled** - Arrangements to do the repairs have been made and scheduled with the site supervisor, facilities director or store planning manager.

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- ④ **Completed** - An Inside Edge Service Provider came and completed the repairs to the customers satisfaction.

## We're Ready To Make Your Repairs!

**Contact your Inside Edge Sales Account Executive or call 1-800-693-3439.**

*Please have the following information available to get started:*

- Your company name, address, phone number and e-mail
- The type of industry your company represents
- The type of facility
- The nature of the needed repair
- The flooring types/materials involved
- The markets/geographies you have facilities in

### » We understand how important communication is, so...

*We commit that, once we are aware of your repair need, a member of our Special Projects/Repairs team will be in contact with you, the customer, directly within 5 business days.*

To Learn More About Inside Edge... Go to  
[www.iecis.com](http://www.iecis.com) | 800.693.3439

