

Special Projects/Repairs Services

***Call in the experts the next time you need repairs taken care of
and you want it done right the first time!***

Benefits of Using the Inside Edge Special Projects/Repairs Services:

- ⇒ Reduce risk/exposure
- ⇒ Minimize safety hazards
- ⇒ Maximize material overages

What We Offer

- ⇒ Dedicated team experienced with treating any type of repair (ranging from \$350—\$2500)
- ⇒ Coordinated, expedient response from one single point of contact
- ⇒ Complimentary “Quick Look” analysis
- ⇒ 5 Day Turn-around Commitment
- ⇒ Broad range of flooring/facility expertise
- ⇒ Re-purposing of material remnants
- ⇒ A 1 Year Warranty on our workmanship

Broad Range of Repairs Classifications

Tripping Hazards

- ⇒ Transitions strips coming unglued
- ⇒ Carpet tile peaking
- ⇒ Broadloom unraveling

Sub-floor Issues/Structural Concerns

- ⇒ Concrete sub-floor sunk

Cracked or Damaged VCT

- ⇒ Cracked ceramic tile
- ⇒ Contraction or expansion in tile due to weather

Stained or Ugly

- ⇒ Repair dirty, worn or unappealing flooring areas
- ⇒ Vestibules (walk-off material)
- ⇒ Entry carpet tile



www.iecis.com

Steps in our Process . . .

We use a simple and straight forward process:

1. **Site Visit** - An experienced Inside Edge Service Provider will assess the situation
2. **Quote** - The Special Projects/Repairs team will provide a “quick quote” for the needed repairs.*
3. **Scheduled** - Arrangements to do the repairs have been made and scheduled with the site supervisor, facilities director or store planning manager.
4. **Completed** - An Inside Edge Service Provider came and completed the repairs to the customers satisfaction.

* *Inside Edge can accommodate working with “not to exceed” requirements for existing national customers.*

We’re Ready To Make Your Repairs!

Contact your Inside Edge Sales Account Executive or call 1-800—693-3439.

Please have the following information available to get started:

- ⇒ Your company name, address, phone number and e-mail
- ⇒ The type of industry your company represents
- ⇒ The type of facility
- ⇒ The nature of the needed repair
- ⇒ The flooring types/materials involved
- ⇒ The markets/geographies you have facilities in

We understand how important communication is, so . . .

We commit that, once we are aware of your repair need, a member of our Special Projects/Repairs team will be in contact with you— the customer— directly within 5 business days.

To Learn More About Inside Edge . . .

Go to www.iecis.com



Contact your Inside Edge Sales Account Executive To Get Started Today!